

Onboarding Process

STEP 1: Visit our website at www.bigmansadvisory.com or download the Mobile App from the Google Play Store using this link: <https://play.google.com/store/apps/details?id=com.ag.archibrisk&pli=1>. Review all relevant documents, including the terms and conditions, privacy policy, disclaimers, declarations, disclosures, pricing, refund policy, risk profile, KYC, KRA, and the services offered.

STEP 2: Our team will contact the client via the provided phone number. During this call, we will inform the client about the policy, disclaimers, products, pricing, KYC, risk profile, suitability, declarations, invoice details, and the welcome email as confirmation of the agreement acceptance. The contact information includes the website www.bigmansadvisory.com, customer care number: 9135001900, and details for grievances and complaints (to the compliance officer Dr. Suman Kumar at info@bigmansadvisory.com).

STEP 3: Once the onboarding process is complete, including risk profiling, disclaimers, product details, pricing, KYC, suitability, and declaration, along with the signed agreement (or e-agreement), we verify the payment after completing the KRA and C-KYC process. After verification, we begin providing the services.

STEP 4: We will send a welcome email with the invoice and the service duration for the selected product.

STEP 5: We will initiate contact through the Archi Brisk Mobile App (via notifications) and offer a help button for any queries or complaints.

STEP 6: Services will be delivered through Bigmans Consultant & Marketing Pvt. Ltd., registered as Bigmans Investment Adviser, via the BRISK Mobile App (available for download on the Play Store), notifications, SMS, and WhatsApp.